



This is your SuperPark guide to running a smooth

NON-HOSTED PARTY

Non-hosted and After School SuperPark Parties



WHAT'S INCLUDED IN THE PARTY?

A non-hosted SuperPark party gives you;

- 2 hour all access pass for all guests
- 6 Adult Spectator and Socks Combos
- Private party room
- SuperParty bags
- SuperPark grip socks for all guests
- Juice, water and popcorn
- A treats platter
- 2 x savoury platters (excluded in after school party)
- Digital birthday party invite
- Free return visit for birthday child

WHAT ELSE MAY I NEED?

If you're looking for more than the standard inclusions SuperPark can offer;

- Extra food platters (see our menu)
- Dietary food for guests (vegetarian, vegan, dairy free or gluten free)
- Option to add on extra time if available
- Set-up a cafe tab for extra drinks
- Spectator and Socks Combo for additional adults entering the play area



WHEN & WHAT DO I NEED TO BRING?

You can arrive up to 20 minutes before your booking. You will need to bring;

- Comfortable clothes
- Decorations (see party checklist)
- Cake (we have a fridge, knife and lighter supplied)

WHEN SHOULD GUESTS ARRIVE?

We recommend guests arrive 15 minutes before your booking. They will need to bring comfortable clothes. There is no restriction to how many adults you can have at your party, so parents can stay if they wish.



GET PLAYING FASTER, SIGN YOUR WAIVER

To speed up guest check-in, have your guests fill out their waiver, which is included on their invite. You can also share the waiver QR code if they lose it.



How your party will run on the day

PARTY RUNSHEET

SuperPark Non-hosted Party

For non-hosted parties, parents lead the fun. A non-hosted SuperPark party gives you access to the whole park and your allocated party room for 2 hours .



CHECK-IN



PLAY



REFUEL



CAKE



PLAY



HOME TIME



BIRTHDAY FRIENDS AND FAMILY ARRIVE 15 MINUTES BEFORE AND AFTER PARTY START TIME

We get you settled in your room and ready to party.

- A staff member checks off guest waivers and hands out socks and wristbands.
- We confirm your party details like;
 1. All waivers signed
 2. Total guests
 3. Catering order and extras
 4. Cake cutting if needed
 5. Any other help needed



NOW ITS TIME TO PLAY

Guests are free to play in the park!

But listen out for an announcement to head back to your room.



TIME TO REFUEL

ABOUT 1 HOUR AFTER THE PARTY START TIME

We will make an announcement for everyone to head back to their room.

Food will be delivered to your party room with tongs, so the kids can fill up on some tasty snacks!



CAKE TIME OR MORE PLAY?

Now is the perfect time to bring out the cake, play some party games or open presents!
Once guests finish eating, they can return to the park.

Our SuperCrew will then start to clean the room and bring in the party bags.
Don't worry it's still your space until the end of the party!



YOU HAVE REACHED THE FINISH LINE! WHEN YOUR 2 HOURS IS UP

Guests will be called back to the room to get their shoes back on and collect their party bags! Don't forget to take your decorations & leftover cake home with you.



Get prepared for your party

PARTY CHECKLIST

SuperPark Non-hosted Party

NOTIFY US OF ANY BOOKING CHANGES

Make sure you have notified us of any extras required or changes 7 days before your party. Alterations and additional catering may not be available if asked on the day.

FINALISE YOUR PAYMENT

Final party confirmation will be emailed 10 days out from your party.

You will need to pay your invoice 7 days before your party.

We charge \$5 if you require our cake serving pack which includes plates, spoons & napkins.

SIGN YOUR WAIVERS

Make sure to sign your waiver sent to you in the party invite.

Encourage guests to sign their waivers as well to ensure a smooth check-in process.

BRING YOUR DECORATIONS AND CAKE

Get here 20 minutes before your booking so you have ample time to set-up.

Your cake can be stored in our fridge if required. SuperPark supply you a knife and lighter.

Please see FAQs below for decorations you cannot bring into the park.

FAQS

How does it work for adults?

You can have as many adults as you wish at your party. They can relax in the party room or cafe area and enjoy a drink (seating not guaranteed). 6 Spectator and Socks Combos are given to adults to enter the play area. Additional supervising adults must purchase a Spectator and Socks Combo (\$3.50 each).

Whats in the party bag?

The party bags are handed out to each guest at the end of the party. Feel free to add additional items to each bag, just notify staff when you arrive. Our party bags include;

- A sheet of SuperPark stickers
- A SuperPark hand ball
- A sweet treat
- A SuperPark slap band



What decorations can't I bring?

You are more than welcome to bring along balloons or table decorations to make your party special. Just remember, decorations must be cleared at the end of your booking. To ensure the safety and cleanliness of the park, items like piñatas, face paint, party poppers, confetti, bubbles, sparklers, party horns, whistles, lollipops, or silly string are not allowed in party rooms. To avoid damaging the room, please do not attach decorations to the walls or ceiling.

What does the birthday child get?

A gift card will be sent the week after the party via email with a 90 day expiry.